

**71. SHARED SERVICES BUSINESS CASE – SINGLE BUSINESS CASE**

**RECOMMENDED that**

**subject to any matters detailed under the separate records below,**

- 1) the Single Business Case proposals be approved in respect of shared services for the following seven services:**
  - Community Services**
  - Customer Services**
  - Environmental Services**
  - Financial Services**
  - Legal and Democratic Services**
  - Planning and Regeneration**
  - Secretariat and Directorate Support Services; and**
  
- 2) Members note the detail within the Operational Shared Services Agreement and that subject to the change of date in Section 14, which will remain blank until agreement has been reached by Full Council and the need for the Appendices to be populated, recommend that it be endorsed by and signed on behalf of the Full Council.**